

# Legal name change from WINGAS to SEFE Energy

## Frequently Asked Questions

### 1. Why have you changed your name to SEFE Energy?

As part of the sales arm of SEFE – Securing Energy for Europe, our company name, previously WINGAS GmbH/WINGAS Holding GmbH has changed to SEFE Energy GmbH/SEFE Energy Holding GmbH.

The SEFE name reflects the new role of the SEFE group in securing a reliable source of energy for Europe and driving the green energy transformation.

### 2. Who owns SEFE Energy?

SEFE Energy GmbH is 100% owned by SEFE Securing Energy for Europe GmbH (“SEFE”, based in Berlin).

### 3. What does the name change mean for the day-to-day running of SEFE Energy?

This change means we have entered a new chapter, one we are all very excited about, but it does not impact our day-to-day business. We remain steadfast in our commitment to offering a reliable and customer-focused service to organisations across Europe.

There will be very little impact for our existing customers, and we continue to operate as normal. Your energy supply agreement with WINGAS GmbH or WINGAS Holding GmbH will not be amended or affected, but you will need to adjust our company names in your master data accordingly.

All future payments can be made to our existing bank account – only the bank account name has changed to reflect our new legal name.

### 4. Have your bank details changed?

The name on our bank account has changed to SEFE Energy GmbH/SEFE Energy Holding GmbH but no other bank details have changed.

Our bank account number and contact details are the same, and there are no immediate account changes planned. If you have any further questions, please do not hesitate to get in touch with your relevant contact person.

### 5. Will customer contracts change?

Existing customer contracts will not be affected. All new agreements, contracts and any other formal legal documents issued by us or entered into by us will be in our new company names.



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## Frequently Asked Questions (continued)

### 6. I have a question regarding the name change. Who should I speak to?

If you are a customer, please contact your Account Manager. If you're not a customer, you can submit questions through our Contact Us page [here](#).

### 7. Have you changed your website or portal URLs?

You will now find our website at [www.sefe-energy.eu](http://www.sefe-energy.eu).

You can still access our Customer Portal, Customer Operation Frontend and REMIT Reporting Service through the [Services section](#) of our website. We will soon be changing our portal domains as below, but you will also be able to access them through the old domains for the foreseeable future.

- **Customer Portal:** [portal.sefe-energy.eu](http://portal.sefe-energy.eu)
- **Customer Operation Frontend:** [bkmp.sefe.eu](http://bkmp.sefe.eu)
- **REMIT Reporting Service:** [remit.sefe.eu](http://remit.sefe.eu)

### 8. What is your relationship to SEFE Energy Ltd / SEFE Energy SAS.?

SEFE Energy GmbH (formerly WINGAS GmbH), SEFE Energy Ltd and SEFE Energy SAS work collaboratively to form the sales arm of SEFE. While legal entities differ by country, we operate as one business across all markets.

### 9. Has SEFE Energy's contact details changed?

Our personal e-mail addresses will change to @sefe.eu in the coming months. Team emails will also change shortly. We will communicate these changes when they take effect. Our most current contact details can always be found on our [Contact Us page](#).

### 10. Has your ACER code changed for the process of REMIT reporting?

No. Our ACER code remains the same.

